

# the hayloft

## OUR TERMS AND CONDITIONS:

### CANCELLATION POLICY

If any booking is cancelled within 7 days of arrival, the full amount of booking will be charged.

If any booking is cancelled with more than 7 days of arrival date, a £60 cancellation fee will be charged.

In case of 'no show' the full amount of booking will be charged.

All cancellations must be made in writing via email and are only valid once confirmed by The Hayloft.

We would advise that you acquire holiday insurance to cover such expenses.

### ARRIVALS AND DEPARTURES

Normal check in times from 16.00hrs.

Rooms must be vacated by 10.00hrs on day of departure.

### DAMAGES / INJURIES

We are not liable for any damages nor loss of any persons possessions or property. We are not liable for any injury to persons whilst on our premises nor for any occurring illness whatsoever.

(the term 'we' refers to 'The Hayloft')

Guests will be charged for any damage caused to The Hayloft property or for any specialist cleaning required.

### COVID-19 RISK STATEMENT - DISCLAIMER

Whilst we are taking extra measures and precautions, we cannot guarantee that the Hayloft is 100% safe and travellers come here at their own risk, The Hayloft does not accept any liability or claim whatsoever.

### CHILDREN

Sorry but we are not able to accommodate children or babies.

### SMOKING

The Hayloft is strictly no smoking.

### ANIMALS

We do not accept any animals or pets.

